Willattonships November 28, 2010

With my whole heart

Apology Dimension	Apology	Apology	Apology
	the offense the facts	the offense the facts	the offensethe facts
	responsibility	responsibility	responsibility
	Expressremorse	impersonal remorse	remorse
		Offer without	Question the of the apology seeker
	Explicitly pledge to the offending conduct	Offer an pledge to not repeat the offending conduct	totothe offending conduct

•The	Apology
•The	Apology
•The	Apology
•The	Apology
•The "	" Apology
•The	Apology
•The	Apology
·The Apology	
•The	Apology

The All-Time Classic ____-Apology: _____