

# No Ifs or Buts, and I Accept *When Sorry Isn't Enough*

## The 10 Most Common Apology Mistakes

1. Don't include \_\_\_\_\_ or \_\_\_\_\_.
2. Don't be \_\_\_\_\_, be active.
3. Don't \_\_\_\_\_.
4. Don't \_\_\_\_\_.
5. Don't \_\_\_\_\_ "Tell me what I can do to make it right".
6. Take \_\_\_\_\_.
7. Begin the apology with " \_\_\_\_\_".
8. Use the recipients \_\_\_\_\_.
9. Don't \_\_\_\_\_.
10. Don't \_\_\_\_\_.

There's a difference between criticizing and  
\_\_\_\_\_ your differences.

\_\_\_\_\_ the Apology

Apology Busters:

Those that attempt to \_\_\_\_\_ the apology.

Those that signal the victim intends to \_\_\_\_\_ the conflict.

Be \_\_\_\_\_.

*Philemon 1:6-7 You are generous because of your faith. And I am praying that you will really put your generosity to work, for in so doing you will come to an understanding of all the good things we can do for Christ. I myself have gained much joy and comfort from your love, my brother, because your kindness has so often refreshed the hearts of God's people.*

*Philemon 1:17-18 So if you consider me your partner, welcome him as you would welcome me. 18 If he has wronged you in any way or owes you anything, charge it to me.*

When you generously accept an apology that has been given to you, you \_\_\_\_\_ the heart.

*Proverbs 11:25 The generous will prosper; those who refresh others will themselves be refreshed.*

Be careful not to hold out for the " \_\_\_\_\_ " apology.

**You don't have to see eye-to-eye to walk hand-in-hand. You just have to want to go in the same direction.**